

Questionnaire Number:

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Market Research Services Limited is doing interviews for a study being conducted by the Regional Dialogue on the Information Society (DIRSI) in association with the Telecommunications Policy & Management Programme (TPM), UWI. We are seeking information on how people in Jamaica access and use telephone services.

You will be asked to answer questions for about half an hour. There is no risk whatsoever associated with your replies, and if you wish you can skip any questions or abandon the survey at any time. There is no payment to you for participating, and there are no direct benefits for you if you chose to participate. However, your answers will help us design a better system to take into account the needs of your community. Your participation is voluntary, but extremely important to us.

Your name and any other information about your identity will be asked only for the purpose of checking the validity of this interview. This information will be destroyed after checking the validity of the interview. Therefore, it will be impossible to associate your name to any specific answer. Your participation is strictly confidential.

In connection with the participation of people younger than 18 years of age, the approval of their parents or tutors will be required before applying the questionnaire.

This survey is part of a larger study that is being done at the same time in a number of countries.

Access to Telephone Service in Latin America and the Caribbean

Questionnaire 2007





Access to Telephone Service in Latin America and the Caribbean
Questionnaire 2007

Questionnaire Number:

1. Location					
Selection Data	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/>	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>
Data	Household Number HOUSE NUM	Block Number BLOCK NUM	Town Selected	TOWN_SEL	Country COUNTRY
Address	<input type="text"/>		<input type="text"/>		
	Street and Number STREET		LOC		
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

2. Data of the respondent of Section I					
Name	<input type="text"/>		Relationship with the Head of the household	<input type="text"/>	
	NAME_RES1			REL_RES1	
Age	18-24 years	25-29	30-34		
	35-39	40-44	45-49	50-54	
	55-59	60 and over			
	AGE_RES1				
Gender	() 1. Male	() 2. Female	<input type="text"/>	Respondent Row	<input type="text"/>
			GEN_RES1		DES_RES1
			1		

3. Record of visits					
Visit Number	R1. Date of visit		R2. Time visit started		R3. Remarks resulting from the visit
	SUR. DAY	SUR. MONTH	SUR. HOUR	SUR. MIN	
1	<input type="text"/>	of <input type="text"/>	2007	<input type="text"/> : <input type="text"/>	
2	<input type="text"/>	of <input type="text"/>	2007	<input type="text"/> : <input type="text"/>	
3	<input type="text"/>	of <input type="text"/>	2007	<input type="text"/> : <input type="text"/>	

Section I. Data about the household members

(This section must be answered by a member of the household older than 18: preferably the Head of Household)

4. Socio-demographic features												
SD1. How many members of your family currently live in this household, counting young children and elderly?			_ _ _ persons						SD1 _ _ _			
SD2. In addition to your family, does another family live in the same household?			() 1. Yes () 2. No						SD2 _ _			
Row Number	FOR ALL THE FAMILY MEMBERS						FOR PEOPLE 6 YEARS OLD OR MORE					
	SD3. What are the names of all the family members starting by the head of the household? <i>[Record from eldest to youngest and only the first name, not family name]</i>	SD4. What is relationship with respect to the HOH? 01. Head of household 02. Spouse 09. Grandchild 03. Child 10. Nephew/niece 04. Parent 11. Cousin 05. Grandparent 12. Parent-in-law 06. Sibling 13. Uncle/aunt 07. Brother/ sister-in-law 14. Other 08. Son/ daughter-in-law 15. No relationship <i>[Record textually]</i>	SD5. ¿...is a man or a woman? 1. Man 2. Woman <i>[Record code]</i>	SD6. How old is...? <i>[Less than one year, write "00" 97 years or more, write "97" Doesn't know, write "98"]</i>	SD7. Does ... know how to read and write? 1. Yes 2. No <i>[Record Code]</i>	SD8. How much schooling was completed? 1. None 2. Pre.school 3. Primary 4. Secondary 5. College prep / Bachelor / Vocational school 6. University or professional degree 7. Master or PhD 8. Doesn't know <i>[Record level and degree. If it's semester, write the year.]</i>	SD9. Does currently study? 1. Yes, studies with academic standing 2. Yes, studies without academic standing (refreshment, diplomas, ...) 3. Doesn't study <i>[Record Code]</i>	SD8N LEVEL	SD8G DEGREE			
01	Head of Household	0 1	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
02		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
03		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
04		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
05		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
06		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
07		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
08		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
09		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _
10		_ _	_	_ _	_	_ _	_	_ _	_	_ _	_	_ _

Source of Income		All the family members			
		SD16. Do you or any member of the family receive income from the following sources? 1. Yes 0. No 8. Doesn't know <i>Go to the following sources</i> <i>[Read the list of Sources of Income]</i>		SD17. In all how much do they earn approximately? <i>[If payment is in groceries, animals or crops, estimate the amount in J\$]</i> AMOUNT IN J\$ PERIOD 1. Daily 2. A week 3. A fortnight 4. A month	
				SD18_M	SD18_P
1. Farming					
2. Livestock breeding					
3. Rental of land and lots					
4. Rental of housing, buildings, and other real estate					
5. Pension or retirement plans					
6. Donations from the government					
7. Donations from non-governmental organizations					
8. Help from relatives living in the country					
9. Help from relatives abroad (<i>money transfers</i>)		<i>If respondent answered NO or DOESN'T KNOW → Go to the following page</i>			
<i>If the household receives money from another country, ask:</i> SD18. How often is this money received?	<input type="checkbox"/> 1. Once or twice a month <input type="checkbox"/> 4. Once a year <input type="checkbox"/> 2. Every 2 or 3 months <input type="checkbox"/> 5. Less than once a year <input type="checkbox"/> 3. Every 6 months			SD19 <input type="text"/>	
SD19. How is it sent?	<input type="checkbox"/> 1. Personally <input type="checkbox"/> 5. By Western Union or another place specializing in money transfers <input type="checkbox"/> 2. Through a friend or relative <input type="checkbox"/> 3. Through a business person <input type="checkbox"/> 6. By mail <input type="checkbox"/> 4. By ship <input type="checkbox"/> 7. Other			SD20 <input type="text"/> SD20_7S	
SD20. Do you or any other family member have a bank account?	<input type="checkbox"/> 1. Yes <input type="checkbox"/> 2. No <input type="checkbox"/> 8. Doesn't know			SD21 <input type="text"/>	
SD21. Do you or any other family member have a loan with any credit institutions?	<input type="checkbox"/> 1. Yes <input type="checkbox"/> 2. No <input type="checkbox"/> 8. Doesn't know			SD22 <input type="text"/>	

Section II. Housing features.

5. Housing features		
VIV1. How long has your family lived in this housing?	<input type="text"/> <input type="text"/> <input type="text"/> Years Months	VIV1A <input type="text"/> VIV1M <input type="text"/>
VIV2 This housing is:	<input type="checkbox"/> 1. Owned and is being paid <input type="checkbox"/> 2. Owned and is already paid off <input type="checkbox"/> 3. Borrowed	<input type="checkbox"/> 4. Rented <input type="checkbox"/> 5. Invaded <input type="checkbox"/> 6. Other, specify: _____
VIV3 Identify the type of housing	<input type="checkbox"/> 1. Single family house <input type="checkbox"/> 2. Building apartment <input type="checkbox"/> 3. Tenement Yard	<input type="checkbox"/> 4. Hut or cottage <input type="checkbox"/> 5. Improvised housing <input type="checkbox"/> 6. Place not intended for living <input type="checkbox"/> 7. Other, specify: _____
VIV4 Without counting corridors and bathrooms, how many rooms are there all together in your housing including the kitchen?	<input type="text"/> <input type="text"/> <input type="text"/> rooms	VIV4 <input type="text"/>
VIV 5 How many of these rooms are used for sleeping?	<input type="text"/> <input type="text"/> <input type="text"/> rooms	VIV5 <input type="text"/>
VIV 6 What material is the floor mostly made of?	<input type="checkbox"/> 1. Dirt <input type="checkbox"/> 2. Cement	<input type="checkbox"/> 3. Wood, tiles or other lining
VIV 7 What material are walls mostly made of?	<input type="checkbox"/> 1. Discarded materials <input type="checkbox"/> 2. Cardboard, zinc or asbestos sheets <input type="checkbox"/> 3. Bush , bamboo, palm leaves, and/or mud	<input type="checkbox"/> 4. Wood or clay <input type="checkbox"/> 5. Brick, block, stone, gravel, cement or concrete <input type="checkbox"/> 6 Other
VIV 8 What material is the roof mainly made of?	<input type="checkbox"/> 1. Discarded Material <input type="checkbox"/> 2. Cardboard, zinc or asbestos sheets <input type="checkbox"/> 3. Palm leaves, reeds or wood	<input type="checkbox"/> 4. Tiles <input type="checkbox"/> 5. Concrete, brick, or mud with beams
VIV 9 Does this housing have ... <i>[Read the options and choose only one]</i>	<input type="checkbox"/> 1. piped water inside the housing? <input type="checkbox"/> 2. piped water outside the housing (but inside the lot)? <input type="checkbox"/> 3. piped water with public faucet (or hydrant)?	<input type="checkbox"/> 4. Drum water? <input type="checkbox"/> 5. water from well, river, lake, stream or other? <input type="checkbox"/> 6. Other
VIV 10 Does your housing have sewage?	<input type="checkbox"/> 1. Yes, connected to public network <input type="checkbox"/> 2. Yes, connected to septic well <input type="checkbox"/> 3. Yes, to a drain that goes to a ravine or gully	<input type="checkbox"/> 4. Yes, to a drain that goes to a river, lake or sea <input type="checkbox"/> 5. Doesn't have sewage

6. Data of the family member chosen	
Name of chosen member <input style="width: 90%; height: 20px;" type="text"/> <div style="text-align: right; font-size: small; margin-top: 5px;">SELE NAME</div>	Row number of the chosen member <input style="width: 40px;" type="text"/> <div style="text-align: right; font-size: small; margin-top: 5px;">SELE ROW</div>
Row number of the member who will answer the rest of the questionnaire <input style="width: 40px;" type="text"/> <div style="text-align: right; font-size: small; margin-top: 5px;">REN_REAL</div>	

TM21 What was the amount of the card (recharge)? <i>[If he/doesn't know, put 998]</i>	_ _ _ _ _ _ _ DOLLARS	TM19 _ _ _ _ _ _ _
TM22 How long do you think the card (recharge) will last you? Or how long did the last card (recharge) last you?	_ _ _ days _ _ _ weeks _ _ _ months	TM20D _ _ _ TM20S _ _ _ TM20M _ _ _
TM23 In general, how often do you recharge or buy cards for your mobile phone?	Every _ _ _ days _ _ _ weeks _ _ _ months	TM21D _ _ _ TM21S _ _ _ TM21M _ _ _
TM24 How cheap or expensive do you think your mobile phone service is	1. very cheap 2. cheap 3. neither 4. expensive 5. very expensive	

7a. Usage of mobile phone to MAKE CALLS

<p>TM25 During the last 30 days, approximately how many calls have you made from your mobile phone? (including all calls made from any mobile phone that he or she has used (owned, loaned, rented) <i>[If he/she doesn't know, put 998]</i></p>	<p>() 1. __ __ __ __ calls () 2. Didn't make any calls → Go to TM27</p>	<p>TM23 __ __ TM23_2 __ __ __ __ </p>
<p>TM26 Of the total number of calls last 30 days, how many times did you call each of the following <i>[Number from 1 to 3, where 1 is the most important in number]</i></p>	<p>1. To workplace __ 2. Friends __ 3. in country Relatives __ 4. Relatives overseas 5. Emergencies __ 6. For commercial Information __ <i>(Refers to seeking information in general)</i> 7. For government information __ 8. Other __ Specify: _____</p>	<p>TM24_1 __ __ TM24_2 __ __ __ __ TM24_3 __ __ __ __ TM24_6S</p>
<p>TM27 Do you make calls with your mobile phone from home?</p>	<p>() 1. Yes () 2. No</p>	<p>TM27 __ __ </p>
<p>TM28 Do you make calls with your mobile phone from public transportation?</p>	<p>1. Never 2. Sometimes 3. Frequently 4. Does not apply</p>	

7b. Usage of mobile phone to RECEIVE calls

<p>TM29 During the past 7 DAYS, approximately how many calls did you receive in your mobile phone? <i>[If he/she doesn't know, put 998]</i></p>	<p>() 1. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> calls () 2. Didn't receive any calls → Go to TM 31</p>	<p>TM28 <input type="text"/> <input type="text"/> TM28_2 <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p>
<p>TM30 Of all the calls you received in the last 7 DAYS, please tell me how many calls you received from each of the following <i>[Number from 1 to 3, where 1 is the most important in number]</i></p>	<p>1. Workplace <input type="text"/></p> <p>2. Friends <input type="text"/></p> <p>3. Family in the country <input type="text"/></p> <p>4. Overseas family <input type="text"/></p> <p>5. Emergencies <input type="text"/></p> <p>6. About commercial information <input type="text"/> <i>(Refers to search of information in general)</i></p> <p>7. About government information <input type="text"/></p> <p>8. Other <input type="text"/> Specify: _____</p>	<p>TM29_1 <input type="text"/> <input type="text"/></p> <p>TM29_2 <input type="text"/> <input type="text"/></p> <p>TM29_3 <input type="text"/> <input type="text"/></p> <p>TM29_6S <input type="text"/> <input type="text"/></p>

7c. Usage of mobile phone to SEND TEXT MESSAGES

TM31 During the last 30 days, did you send or receive any text messages from your mobile phone?	<input type="checkbox"/> 1. Yes → Go to TM33 <input type="checkbox"/> 2. No → Go to TM32	TM32 __
TM32 What's the main reason why you haven't sent or received any text messages (SMS)?	<input type="checkbox"/> 1. I don't know how to use SMS <input type="checkbox"/> 2. My mobile doesn't allow me to use SMS <input type="checkbox"/> 3. None of my contacts use it <input type="checkbox"/> 4. It is not very convenient <input type="checkbox"/> 5. Other, Specify: _____	} → Go to FILTER1 TM33 __ TM33_5s
TM33 During the last 7 days approximately how many messages have you sent from your mobile phone? <i>[If he/she doesn't know, put 998]</i>	<input type="checkbox"/> 1. __ __ __ messages <input type="checkbox"/> 2. Didn't send any messages → Go to TM39	TM34 __ __ __ TM34_2 __ __ __
TM34 Of these messages, how many did you send to each of the following? <i>[Number from 1 to 3, where 1 is the most important in number]</i>	1. To workplace __ 2. Friends __ 3. In country __ Relatives 4. Overseas Family 5. Emergencies __ 6. For __ (Refers to search of information in general) commercial Information 7. For __ Specify: _____ government information .8. Other	TM35_1 __ __ TM35_2 __ __ TM35_3 __ __ TM35_6S

TM35 Have you ever used your mobile phone to make a transaction, such as: <i>[Read the options]</i>	1. Do a banking transaction 2. Contact a government office 3. Download a ringtone or wallpaper 3. Participate in a contest or drawing 4. Other	<table border="1"> <tr> <th>1. Yes</th> <th>2. No</th> </tr> <tr> <td>()</td> <td>()</td> </tr> <tr> <td>()</td> <td>()</td> </tr> <tr> <td>()</td> <td>()</td> </tr> <tr> <td>()</td> <td>()</td> </tr> </table>	1. Yes	2. No	()	()	()	()	()	()	()	()	Specify: _____ TM38_1 ___ TM38_2 ___ TM38_3 ___ TM38_4 ___ TM38_4S
	1. Yes	2. No											
()	()												
()	()												
()	()												
()	()												

7d. Usage of mobile phone to RECEIVE TEXT MESSAGES

TM36 During the last 7 days approximately how many text messages have you received on your mobile phone? <i>[If he/she doesn't know, put 998]</i>	<table border="1"> <tr> <td>() 1. ___ ___ ___ messages</td> <td rowspan="2"> → Go to <i>TM43</i> </td> </tr> <tr> <td>() 2. Didn't receive any messages</td> </tr> </table>	() 1. ___ ___ ___ messages	→ Go to <i>TM43</i>	() 2. Didn't receive any messages	TM39 ___ TM39_2 ___ ___ ___
() 1. ___ ___ ___ messages	→ Go to <i>TM43</i>				
() 2. Didn't receive any messages					
TM37 Of the total messages received in the last 30 days, who wrote you mostly? Secondly and thirdly? <i>[Number from 1 to 3, where 1 is the most important in number]</i>	1. Workplace ___ 2. Friends ___ 3. in country Relatives ___ 4. Overseas relatives 5. Emergencies ___ 6. For commercial information ___ <i>(Refers to the search of information in general)</i> 7 For government information 8. Other ___ Specify: _____	TM40_1 ___ TM40_2 ___ TM40_3 ___ TM40_6S			

TM38 What do you consider are the advantages of sending text messages (SMS) versus making calls?	<table border="1"> <tr> <td>1. Yes</td> <td>2. No</td> </tr> </table> 1. It is cheaper than a call () () 2. I can send a text message without distracting others () () 3. Other () () Specify: _____	1. Yes	2. No	TM43_1 ___ TM43_2 ___ TM43_3 ___ TM43_3S ___
1. Yes	2. No			
TM39 Do you use your mobile to send or receive money from abroad?	() 1. Yes () 2. No → <i>Go to FILTER I</i>	() 5. Doesn't apply because he/she doesn't receive any money from abroad → <i>Go to FILTER I</i>		
TM40 Imagine a relative could send you money through a mobile phone message and that you could then go to a local wire transfer company with this message to pick up the cash that was sent to you, would you use this system?	() 1. Yes () 2. No	TM45 ___		

FILTER 1	() 1. The respondent owns a mobile phone → <i>Continue</i> () 2. The respondent has used but doesn't own a mobile phone → <i>Go to SECTION IV</i>	FIL1 ___
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TM41 Which of the following methods have you used during the last month to minimize your mobile phone charges?	<table border="1"> <tr> <td>1. Yes</td> <td>2. No</td> <td>8. Doesn't know</td> </tr> </table> 1. Use of missed calls / beeping () () () 2. Use the phone to receive calls only () () () 3. Only make calls only when the rates are lower () () () 4. Used only for text messages only (SMS) () () () 5. Rent a mobile phone from the street	1. Yes	2. No	8. Doesn't know	TM46_1 ___ TM46_2 ___ TM46_3 ___ TM46_4 ___
1. Yes	2. No	8. Doesn't know			
TM42 During the last 30 days, has your mobile been used by other persons (member or non members of your family)?	() 1. Yes () 2. No → <i>Go to TM47</i>	TM47 ___			
TM43 In general, did you charge them for the use of the mobile to make or receive calls?	() 1. Yes, I charged them less than the cost of the call () 3. Yes, I charged more than the cost of the call () 2. Yes, I charged them an approximate rate () 4. I didn't charge them	TM48 ___			
TM44 In terms of the signal quality or difficulties in connecting to your current mobile phone service, how would you rate this service?	() 1. Very bad () 3. Acceptable () 5. Excellent () 2. Bad () 4. Good	TM49 ___			
TM45 If another company would offer you a lower rate package , how likely would it be that you switch to that other company?	() 1. I would definitely not switch Go to TM46 () 2. I might not switch () 3. I am not sure () 4. I might switch () 5. I would definitely switch to it () 6 it would depend on how low the rates are <i>(Read the options)</i>	TM50 ___ Go to <i>TM47</i>			
TM46 Why wouldn't you change?	() 1. Hassle of getting a new connection () 2. It is important to keep the number I use at present () 3. I am satisfied with the service provided by my current operator () 4. Other, Specify: _____ <i>(Choose only one option)</i>	TM51 ___ TM51_4S ___			
TM47 Suppose the monthly cost of using your phone was cut in half , which if the	() 1. I would not change my phone usage () 2. I would increase my phone usage by some amount, but not double my usage	TM52 ___			

following statements best describes how you would change your phone usage? <i>(Read the options)</i>	() 3. I would double my usage () 4. I would more than double my usage		
TM48 Suppose the monthly cost of using your phone doubled , which of the following statements best describes how you would change your phone usage? <i>(Read the options)</i>	() 1. I would not change my phone usage () 2. I would reduce my phone usage by some amount, but not by half () 3. I would reduce my phone usage by half () 4. I would reduce my phone usage by more than half () 5. I would stop using my phone	TM53 __	
TM49 Suppose that your income doubled , which of the following statements best describes how you would change your mobile phone usage? <i>(Read the options)</i>	() 1. I would not change my phone usage () 2. I would increase my phone usage by some amount, but not double my usage () 3. I would double my usage () 4. I would more than double my usage	TM54 __	
TM50 Suppose your income came down by half , which if the following statements best describes how you would change your phone usage? <i>(Read the options)</i>	() 1. I would not change my phone usage () 2. I would reduce my phone usage by some amount, but not by half () 3. I would reduce my phone usage by half () 4. I would reduce my phone usage by more than half () 5. I would stop using my phone	TM55 __	
TM51 To what extent do you think having access to a mobile phone has improved the following aspects of your life?		Not at all. A little. somewhat. A lot Doesn't apply.	
	1. In your work	() () () () ()	TM56_1 __
	2. Relationship with friends	() () () () ()	TM56_2 __
	3. Family relationships	() () () () ()	TM56_3 __
	4. Emergencies	() () () () ()	TM56_4 __
	5. Access to health services and information	() () () () ()	TM56_5 __
	6. Access to education services and information	() () () () ()	TM56_6 __
	7. Access to government services and information	() () () () ()	TM56_7 __
	8. Safety in your daily life	() () () () ()	TM56_8 __
	9. Quality of life in general	() () () () ()	TM56_9 __
	10. Social status/recognition	() () () () ()	TM56_10 __
11. Other, Specify:	() () () () ()	TM56_11 __ TM56_11S	
If in TM51 respondent answered that having access to a mobile phone has helped you improve your work (1 to 4), ask:		1. Yes 2. No	
TM52 In which way do you think your work or business has improved as a result of having access to a mobile phone?	1. Found better job or business opportunities 2. Communication with more suppliers 3. Communication with more clients 4. Saved time at work 5. Communication with colleagues 6. Other	() () () () () () () () () () () () Specify: _____	TM57_1 __ TM57_2 __ TM57_3 __ TM57_4 __ TM57_5 __ TM57_6 __ TM57_6S

→ Go to Section IV

FILTER 2	() 1. Section IV applies	FIL2 __
	() 2. Section IV DOESN'T apply	

Section V. Households that have a fixed landline phone.

9. Fixed line		
TF1. Do you have a fixed line (landline) phone at home?	<input type="checkbox"/> 1. Yes <input type="checkbox"/> 2. No → Go to Section VI	TF1 __
TF2. How long ago did you have a fixed line phone first installed in your home?	__ months __ years	TF2M __ TF2A __
TF3. During the last 7 days have you used the fixed line phone in your household to make or receive calls?	<input type="checkbox"/> 1. Yes → Go to TF5 <input type="checkbox"/> 2. No	TF3 __
TF4. What is the main reason why you haven't used the fixed line phone in your household?	<input type="checkbox"/> 1. I can't afford it <input type="checkbox"/> 2. None of my contacts have a phone <input type="checkbox"/> 3. I don't need to use a phone because my contacts live locally <input type="checkbox"/> 4. I prefer to use my mobile phone <input type="checkbox"/> 5. Other, specify: _____	} → Go to Section VII TF4 __ TF4_4S

9a. Usage of fixed (land)line phone TO MAKE CALLS																										
TF5. During the past 7 days approximately how many phone calls have you made from the fixed line phone in your household? <i>[If he/she doesn't know, put 998]</i>	<input type="checkbox"/> 1. __ __ __ calls <input type="checkbox"/> 2. Didn't make any calls → Go to TF7	TF5 __ TF5_2 __																								
TF6. Of the total calls during the past 7 days, how many did you make to each of the following <i>[Number from 1 to 3, where 1 is the most important in number]</i>	<table style="width: 100%; border: none;"> <tr> <td style="width: 30%;">1. Workplace</td> <td style="width: 10%;"> __ </td> <td style="width: 60%;"></td> </tr> <tr> <td>2. Friends</td> <td> __ </td> <td></td> </tr> <tr> <td>3a. Relatives in the country</td> <td> __ </td> <td></td> </tr> <tr> <td>3b. Relatives abroad</td> <td> __ </td> <td></td> </tr> <tr> <td>4. Emergencies</td> <td> __ </td> <td></td> </tr> <tr> <td>5. For commercial Information</td> <td> __ </td> <td><i>(Refers to search of information in general)</i></td> </tr> <tr> <td>6. For government information</td> <td></td> <td></td> </tr> <tr> <td>7. Other</td> <td> __ </td> <td>Specify: _____</td> </tr> </table>	1. Workplace	__		2. Friends	__		3a. Relatives in the country	__		3b. Relatives abroad	__		4. Emergencies	__		5. For commercial Information	__	<i>(Refers to search of information in general)</i>	6. For government information			7. Other	__	Specify: _____	TF6_1 __ TF6_2 __ TF6_3 __ TF6_6S
1. Workplace	__																									
2. Friends	__																									
3a. Relatives in the country	__																									
3b. Relatives abroad	__																									
4. Emergencies	__																									
5. For commercial Information	__	<i>(Refers to search of information in general)</i>																								
6. For government information																										
7. Other	__	Specify: _____																								

9b. Usage of fixed line phone TO RECEIVE CALLS

TF7 During the past 7 days approximately how many phone calls have you received in the fixed line phone in your household? <i>[If he/she doesn't know, put 998]</i>	() 1. __ __ __ calls () 2. Didn't receive any calls → Go to TF9	TF7 __ TF7_2 __ __ __
TF8 Of the total calls during the past 7 days, who called you mostly? Secondly and thirdly? <i>[Number from 1 to 3, where 1 is the most important in number]</i>	1. Workplace __ 2. Friends __ 3a. Relatives in the country __ 3b. Relatives abroad __ 4. Emergencies __ 5. For commercial Information __ <i>(Refers to search of information in general)</i> 6. For government information __ Specify: _____ 7. iOther	TF8_1 __ TF8_2 __ TF8_3 __ TF8_6S
TF9 During the past 7 days have people other than your relatives used the fixed line phone in your household?	() 1. Yes () 2. No → Go to TF11	TF9 __
TF10 In general, were they charged for using the phone to make or receive calls?	() 1. Yes, they were charged less than the cost of the call () 2. Yes, they were charged an approximate rate () 3. Yes, they were charged more than the cost of the call () 4. They were not charged	TF10 __
TF11 How cheap or expensive do you consider the fixed line phone service to be? <i>(Read the options)</i>	() 1. Very cheap () 2. Cheap () 3. Neither cheap nor expensive /Affordable () 4. Expensive () 5. Very expensive () 8. Doesn't apply/ No cost	TF11 __
TF12 In terms of quality, how would you rate the landline service you currently receive?	() 1. Very bad () 3. Acceptable () 5. Excellent () 2. Bad () 4. Good	TF12 __
TF13 Suppose the monthly cost to use a fixed line phone doubled , which of the following statements best describes how you would change your phone usage?	() 1. I would not change my phone usage () 2. I would reduce my phone usage by some amount, but not by half () 3. I would reduce my phone usage by half () 4. I would reduce my phone usage by more than half () 5. I would stop using it	TF13 __
TF14 Suppose the monthly cost to use a fixed line phone came down by half , which of the following statements best describes how you would change your phone usage?	() 1. I would not change my phone usage () 2. I would increase my phone usage by some amount, but not double my usage () 3. I would double my usage () 4. I would more than double my phone usage	TF14 __
TF15. Suppose that your monthly income doubled , which of the following statements best describes how you would change your mobile phone usage?	() 1. I would not change my phone usage () 2. I would increase my phone usage by some amount, but not double my usage () 3. I would double my usage	TF15 __

	<i>(Read the options)</i>	<input type="checkbox"/> 4. I would more than double my usage	
TF16	Suppose your monthly income was cut in half , which if the following statements best describe how you would change your phone usage?	<input type="checkbox"/> 1. I would not change my phone usage	TF16 __
		<input type="checkbox"/> 2. I would reduce my phone usage by some amount, but not by half	
		<input type="checkbox"/> 3. I would reduce my phone usage by half	
	<i>(Read the options)</i>	<input type="checkbox"/> 4. I would reduce my phone usage by more than half	
		<input type="checkbox"/> 5. I would stop using my phone	

→ Go to Section VI

FILTER 3	<input type="checkbox"/> 1. Section VI applies	FIL3 __
	<input type="checkbox"/> 2. Section VI DOESN'T apply	

Section VI. Households that DON'T have a fixed line (landline) phone.

10. Without fixed line phone		
STF1. What is the <u>main reason</u> why there is no fixed line phone service in your household?	<input type="checkbox"/> 1. It is too expensive for me to afford <input type="checkbox"/> 2. I don't see a need to have my own phone <input type="checkbox"/> 3. There are phone lines in the area where I live <input type="checkbox"/> 4. None of my contacts have a phone <input type="checkbox"/> 5. I don't need to use a phone because my contacts live nearby <input type="checkbox"/> 6 I have a mobile phone <input type="checkbox"/> 7. Other, specify: _____	STF1 __ STF1_6S
STF2. Are you or your family planning to get a fixed line phone for your household any time next year?	<input type="checkbox"/> 1. Yes <input type="checkbox"/> 2. No → Go to INT 1 <input type="checkbox"/> 8. Doesn't know →Go to INT 1	STF2 __
What are the main reasons why you would be interested in installing a fixed line?	<input type="checkbox"/> 1. Rates are cheaper than for mobile phone service <input type="checkbox"/> 2. It is convenient to make/receive calls <input type="checkbox"/> 3. I need this type of phone as it can accommodate the type of work I do <input type="checkbox"/> 4. This type of phone allows me to manage or control better my expenditure making/receiving calls <input type="checkbox"/> 5. To be contacted in case of emergencies <input type="checkbox"/> 6. It is more trendy and will improve my social status <input type="checkbox"/> 7. Other, specify: _____	STF3 __ STF3_7S
STF3. At present the rental of a fixed line phone in Jamaica costs about J\$ 500.00 per month. Would you be able to pay this amount?	<input type="checkbox"/> 1. Yes <input type="checkbox"/> 2. No	STF5 __
STF4. How much would you be able to pay for this service monthly?	<input type="checkbox"/> 1. Less than J\$ 500.00 <input type="checkbox"/> 3. J\$400.00 <input type="checkbox"/> 2. J\$300.00 <input type="checkbox"/> 4. J\$200.00	STF6 __

Section VII. INTERNET. INT 1. How many hours on average do you use the internet weekly? <i>(Read the options)</i>	
	1. less than 1

	2. 1 but less than 2 hrs 3. 2 but less than 3 hours 4. 3 but less than four houses 5. 4-10 hours 6. over 10 hours 7. Don't use internet – Go to Classification
INT 2. What do you mainly use the Internet for? 1. Pay bills 2. Schoolwork 3. Research 4. Work related activities 5. Earn a livelihood 6. Make calls 7. Other <p style="text-align: right;"><i>(Write the row number)</i></p>	
INT 3. Have you spent more time on calls made via the Internet than by mobile or land phones? Yes 1 No 2	

INT 4. Which is the provider that you use most often Kasnet 1 N5 2 Cable and Wireless 3 Anbell 4 Other.....	
INT 5. On average how much money do you spend for the Internet service each month? \$ 500.00- \$1000.00 1 \$1001.00 - \$2000.00 2 \$2001 - \$ 3000.00 3 Over \$3000.00 4	

INT6. Where do you access the Internet? 1. At home	1. Yes ()	2. No ()	INT2.1 <input type="checkbox"/>
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INTERVIEWER'S REMARKS

Position	Name(s)	Father's Last Name	Mother's Last Name	Code	Date
Interviewer	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Supervisor	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

TIME INTERVIEW ENDED: